

ACCESS STATEMENT – Accessibility at Hochfeldhof

Our goal is to enable all guests to enjoy a pleasant and well-planned stay. This Access Statement transparently describes which areas of our property are accessible and where limitations exist. The information is intended to help guests organize their stay safely and independently.

1. Accessibility Contact

Contact person: Katarina Brindlinger
Phone: +43 676 847717709
Email: info@hochfeldhof.at

2. Arrival

Public Transport

- By train to Jenbach.
- From Jenbach take the Zillertal Railway to Zell am Ziller and then use our guest shuttle service, or
- Take a bus operated by Zillertaler Verkehrsbetriebe to Haslach or to the Rosenalmbahn valley station and then use our guest shuttle service.

Arrival by Car

- Accessible parking spaces: 12 (in our underground garage)
- Distance to entrance: only a few meters, depending on parking space

Accessible Taxi Services

Taxi Willi, Aschau	Taxi Mair, Uderns
Entenweg 4, 6274	Dorfstr. 42, 6271
Aschau	Uderns
info@taxi-willi.at	office@mair-touristik.at
+43 664 3923826	

3. Reception & Lobby

Access:

- Via stairs

Reception height:

- Table height / reception area located in our “Stube” with table, chairs, and bench
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4. Guest Rooms

Accessible Apartments

- Apartment Mara I and Mara II in our Chalet House

Access:

- Via elevator

Route:

- From underground garage by elevator to ground floor or upper floor of the chalet house, and from elevator exit only a few meters to the entrance of Apartments Mara I or Mara II

Bathroom – Mara I and Mara II

- Shower: level access
- Grab rails: No
- 2 toilets per apartment
- Wheelchair approach: front access only
- Washbasin accessible underneath: No

Bedroom – Mara I and Mara II

- Bed height: 57 cm
- Movement space: 180 x 220 cm
- Bed movable: No

Door Widths – Mara I and Mara II

- Entrance and room doors: 91 cm
- Terrace and balcony doors: 130 cm

5. Public Indoor Areas

Wellness / Spa / Pool – not accessible

- Access via elevator: No
- Level-access showers: No
- Grab rails: No
- Pool access: ladder

Public toilets – not accessible

Lounge “Stube” – not accessible

6. Areas with Limited Accessibility

Not accessible:

- All apartments except Mara I and Mara II
 - Wellness area (sauna, pool)
 - Lounge “Stube”
 - Garden area between main building and chalets Josef and Magdalena
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7. Outdoor Areas / Terrace / Garden

Access:

- Garden paths: asphalt, very fine gravel, patio slabs
- Access to garden and play area between main building and chalets Josef and Magdalena only via stairs

Terrace access:

- Apartment Mara I: small threshold approx. 1 cm (sliding door track)
- Apartment Mara II: small threshold approx. 1 cm (sliding door track) to balcony

General garden terrace:

- Accessible only via steps
 - No ramp
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8. Support at the Hotel

Assistance possible with:

- Orientation in the building (signage available)
 - Accompaniment to rooms or areas during check-in by Katarina
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This Access Statement serves as an orientation guide.

If you have special needs or open questions, please contact us before arrival.

We will work together to find the best solution for your stay.